



Metropolitan Family Services mpowers families to learn, to earn, to heal and to thrive.

Part mentor, part motivator, part advocate, since 1857 metropolitan Family Services has been the engine of change that mpowers families to reach their greatest potential and positively impact their communities.

































183,607 lives mpowered!

Transforming lives throughout our 10 Community Centers and affiliate sites throughout Chicago, Cook and DuPage Counties, and beyond

CALUMET 33,592 Clients

235 East 103rd St. Chicago, IL 60628 773-371-3600

Serving Beverly, Chatham, Englewood, Morgan Park, Mount Greenwood, Pullman, Riverdale, Roseland, Washington Heights, Washington Park, West Pullman and Woodlawn



PEAC 12,75 2100 S

METROPOLITAN PEACE INITIATIVES 12.757 Clients

2100 South Morgan St. 2nd Floor Chicago, IL 60608 312-986-4301 Serving Chicago

DUPAGE 61,565 Clients

222 East Willow Ave. Wheaton, IL 60187 630-784-4800

Serving all communities of DuPage County, including Wheaton, Elmhurst, Naperville, West Chicago, Woodridge and Addison



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NORTH 11,127 Clients

3249 North Central Ave. Chicago, IL 60634 773-371-3700

Serving Belmont Cragin, Hermosa, Irving Park, Portage Park and Skokie

HOWARD & EVANSTON 9,730 Clients

7648 North Paulina St. Chicago, IL 60626 773-262-6622

> Serving Rogers Park, Edgewater, West Ridge and Evanston



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SOUTHEAST CHICAGO 3,348 Clients

3062 East 91st St. Chicago, IL 60617 773-371-2900

Serving Calumet Heights, East Side, Hegewisch, South Chicago and South Deering

THE LEGAL AID SOCIETY* 19,113 Clients

101 North Wacker Dr., Suite 1700 Chicago, IL 60606 312-986-4105

*Community Center based at Headquarters. Serving Cook and DuPage Counties and Central Illinois





SOUTHWEST 12,398 Clients

10537 South Roberts Rd. Palos Hills, IL 60465 708-974-2300

11560 South Kedzie Ave., Suite 200 Merrionette Park, IL 60803 708-974-5800

Serving Blue Island, Robbins, Ford Heights, Posen, Harvey, Evergreen Park, Oak Lawn, Alsip, Hickory Hills, Chicago Ridge, Palos Hills, Orland Park, Tinley Park, Oak Forest, Midlothian, Merrionette Park

MIDWAY 17,094 Clients

3843 West 63rd St. Chicago, IL 60629 773-884-3310

Serving Brighton Park, Chicago Lawn, Clearing, Englewood, Gage Park, New City, West Englewood and West Lawn





HEADQUARTERS 2,877 Clients

101 North Wacker Dr., Suite 1700 Chicago, IL 60606 312-986-4000

Employee Assistance Network 312-986-4249

OUR COMMUNITIES

MCHENRY COUNTY LAKE COUNTY LAS LEGAL AID SOCIETY METROPOLITAN **EVANSTON** KANE COUNTY DUPAGE COUNTY CHICAGO DUPAGE MIDWAY KENDALL COUNTY WILL COUNTY GRUNDY COUNTY

Metropolitan Family Services provides Education and/or Emotional Wellness services at its sites and offsite in client homes, schools, hospitals and other locations throughout all counties shown above.



^{*}The Calumet Center also handles case management for all CHA Senior Housing sites, which are located throughout Chicago.

Holistic Strategy

TO EMPOWER FAMILIES





ECONOMIC STABILITY

We equip strong, self-sustaining families with the tools to find and maintain employment, achieve financial literacy, and build family wealth.



EMPOWERMENT

We help families stand up and be heard by providing legal aid, violence prevention, and domestic violence services.



EDUCATION

We prepare young people and parents for success, from the early years throughout school, and all the way to college.



EMOTIONAL WELLNESS

We encourage healthy and productive lives through counseling and mental health services, parenting and family support and older adult services.

Family Values



FOCUS ON STRENGTHS

As servant leaders, we value individuals, families and communities, their inherent strengths, their ability to learn and grow, be resilient and find solutions to challenges. Our servant mindset inspires us to help people reach their full potential and own their empowerment.



ACCOUNTABILITY

We are honest and transparent, effectively managing resources entrusted to us, and in turn, investing in the people and communities we serve.



MOBILIZE FOR SOCIAL JUSTICE

We work to increase diversity, racial, gender and economic equity, inclusion and cultural competency in all that we do.



INNOVATIVE CULTURE

We are agile, responsive to complex and emerging social challenges. We are equally agile in our operations and management functions, while maintaining the integrity of our operational and management systems.



LEARNING ORGANIZATION

We value experience gained from mistakes, knowing this is key to continuous improvement and greater wisdom.



YES-MINDED APPROACH

We look for what is possible and find creative solutions, transforming challenges into viable opportunities.



Our Mission

To provide and mobilize the services needed to strengthen families and communities.

Our Vision

To be widely acknowledged as a major catalyst and resource for promoting family and community strengths.

From our CEO

AND BOARD CHAIR

Continued growth - spurred by opportunity and delivering results generated a banner year for Metropolitan Family Services (MFS)! We are honored to say that we now Mpower 183,601 families and individuals throughout Cook and DuPage Counties, and other regions in Illinois, with a team of more than 1,500 full- and part-time staff.

Much of that growth occurred through Metropolitan Peace Initiatives (MPI), Chicago's leading Community Violence Intervention (CVI) collective, and the Calumet Center, an anchor for families throughout the city's far South Side.

As a result of Calumet's success in partnering with the Chicago Housing Authority for 17 years, Calumet was chosen to provide case management services for all of CHA's senior housing. The Center also has expanded its support services for domestic violence survivors needing housing, along with youth employment programming.

Our biggest growth has come through Metropolitan Peace Initiatives (MPI). We're excited to report that MPI's Metropolitan Peace Academy (MPA) Center opened in January 2024. The MPA Center is a state-of-the art facility, located in Chicago's Pilsen community (which was selected for its central location). With classrooms and meeting spaces equipped with the latest technology, to its podcast recording studio and Peace Room, MPA is a customized space where students, staff and Chicago's CVI community work together to help make the city safer.

MFS is at the forefront of multiple emergency issues impacting our city. With the influx of thousands of new arrivals from Venezuela, our Legal Aid Society (LAS) was selected by the City of Chicago to lead management and dispersing of city funding for legal services assisting new arrivals, and to process asylum and work authorization applications. In addition, our Midway and North Centers (along with LAS) are Illinois Welcoming Centers, serving as hubs that facilitate the integration of new arrivals, immigrants and refugees into the state.

MFS continues to provide critical services to our clients through our 10 community centers. From preparing first-generation college-bound teens for success, to providing counseling and services that help clients care for spouses who have dementia, we strive to be where clients need us. We are excited to share our successes in this Report. Learn more by visiting visit our online version (via the QR code below), Metropolitan Family Services opens the which features client videos sharing their stories in their own words.

Thanks to all of you who partner with us to "Mpower Families" Midway Children's Center. and make our communities stronger!

Ric Estrada President & CEO **David Tropp Board Chair**



Metropolitan is awarded the c for Head Start in DuPage Cour acquires the Jane Addams Co Advocacy program, and is not United Way Agency Partner of

The Legal Aid Society of Metropolitan Family Services celebrates its 125th annivers



MORE MPOWERMENT AT MFSANNUALREPORT.ORG



Turning College Dreams into Reality:

THE IMPACT OF TRIO UPWARD BOUND

The TRiO Upward Bound program is designed to make higher education accessible for low-income and first-generation students through focusing on college readiness, securing financial aid, tutoring, and more. By offering essential educational and supportive services from 8th grade to five years post-high school graduation, this program helps students navigate the complexities of the college application process.

"We are keeping track of their scholarships dollars, their financial aid, the schools that they are applying to, and for our underclassmen, gage what interests that they have," explains Katie Johnston, a Case Manager in TRiO Upward Bound. "We are creating trips and experiences that help broaden their idea of what college can look like for them and what they can see themselves doing in the future."

Isis Haley, an Upward Bound participant, is a rising senior at Brooks College Prep, hoping to attend Texas A&M next year. She found the program when Katie visited her high school. "[The program] offers college tours and SAT prep, and just tutoring in general," she says, explaining why she joined. "In the summer program, we have been doing the necessary things to prep for college. My dreams have always been to go to college but now it feels more tangible, and I know they have helped other people get there so it's reassuring."

But Upward Bound doesn't just focus on getting youth accepted into college – it supports them so they can see it through to graduation.

Another Upward Bound student,
London Jackson, is a rising senior
at Kenwood Academy High School,
who recently became a 2024 Cubs
Scholar after applying for the \$20,000
scholarship through the Upward Bound
program. "I didn't know how everything
worked," he explains. "Like grants, I
had no idea what a grant scholarship
was until I got here. I've just gotten a
lot of great experiences and overall
opportunities." London plans to enroll
in college next fall, hoping to study
fashion design, fashion and business,
or sports management.

Over its 18-year history, TRiO Upward Bound has empowered countless students across five Chicago high schools, turning dreams of college into reality. "Seeing those acceptances come in, seeing those scholarships come in, they are blooming right before your eyes and being with them every step of the way is honestly an honor," says Katie.

"In this program I met a lot of great people. We have done workshops and college tours, which were great. We did resume help, portfolio help and personal statement work. Those were all great experiences. I didn't really think I'd have the opportunity to do so otherwise."

- London Jackson, student



"I feel that the program has empowered me, it's given me more confidence. I wouldn't say I'm a shy, timid person, but it takes me a while to adapt, but these people made me feel so comfortable, I was able to express myself. It's given me a new sense of self in a way, it's amazing."

- Isis Haley, student



MORE MPOWERMENT AT MFSANNUALREPORT.ORG/UPWARD-BOUND



Breaking Barriers:

HOW HECC'S ADULT EDUCATION PROGRAM OPENS DOORS

With a comprehensive approach that includes English language instruction and GED preparation, the Adult Education program at the Howard & Evanston Community Center (HECC) is designed to equip adults who have immigrated to the United States with the skills necessary for career success and integration into their communities.

"Not only are we providing some fundamental skills in education, basic language and numeracy, we are also preparing adults to contribute at a family level and a community level," explains Jason Kaiser, Executive Director of HECC. The Adult Education program has served clients across 64 countries and 42 different languages, providing five levels of English language instruction and GED prep classes. "These are the foundational skills that are necessary to progress further in areas that they need to provide for their families," he says.

While Jason began his journey with HECC as a volunteer in the Adult Education program, instructor Mariela Rodriguez began hers as a student after she immigrated from Venezuela to the United States. In Venezuela, Mariela was a Professor at the University of Carabobo for fifteen years. Upon relocating to the U.S., Mariela enrolled in HECC's Adult Education program GED class, then began taking English classes to improve her speaking, writing and reading comprehension. In the program, she went on to be awarded the Seabury Scholarship, which she used to attend Truman College.

Now, Mariela is an instructor in the Adult Education program. "I can connect with the students regarding the fear and uncertainty that comes with being an immigrant, I can feel what they feel," she explains. "What I'm doing today is because I got a great foundation from my country. And now, I'm giving part of that to my students."



MORE MPOWERMENT AT MFSANNUALREPORT.ORG/ADULT-EDUCATION

"It empowers me because now I feel more confident. I'm useful, I'm helping others who need help."

- Mariela Rodriguez

"I have a lot of pride when people come back to us from being a participant to being a service provider in their communities."

- Jason Kaiser, Executive Director, HECC







Building Foundations: MIDWAY'S HEAD START PROGRAM

The Midway Children Center (MCC) is a Head Start Early Childhood Education Program, which is a full-day initiative that supports children aged 2 to 5 years. It focuses on teaching hands-on activities, social skills development, learning through language, motor activities and more, through fun and engaging ways. The program provides a nurturing environment where children can thrive and build a strong foundation for future learning.

Jacqueline Mosley has been a teacher at MCC for the past fourteen years and goes by Ms. Jackie. Growing up with many siblings, she realized at a young age she wanted to become a teacher. "Someone has to be there for the babies, and one of those people is me, until I retire!" she laughs. "Once I'm in the classroom I'm in a whole different world, it's my world."

Angelica Gamino met Ms. Jackie when she enrolled her two sons, Ethan and Aiden, into the program. When Ethan first started, he was very shy and would bite his fingers around other children. Angelica recalls when she noticed Ethan had stopped the behavior, saying, "That's when I knew they were in good hands. They really were cared for. They trusted the teachers, and they were happy with the kids."

As Ethan continued in the program, his vocabulary expanded, and he became more outgoing, socializing and playing with other children. His older brother, Aiden, also thrived at MCC, and by the time he transitioned into kindergarten, he was reading to other students. Angelica attributes their success to the program's focus on socializing, sharing, and early learning.



"I love growing as a parent and learning all the things the teachers know."

- Angelica Gamino, parent

"I think the Head Start program is essential for kids. It helps them, even if the parents aren't ready. I tell everyone when I see them with their babies, take them to a Head Start Program. If they need any services, they will help them."

- Angelica Gamino, parent





Caring for the Caregiver: HOW SENIOR COUNSELING SUPPORTS FAMILIES

The Senior Counseling program is designed to assist older adults and their caregivers by giving them support during vulnerable moments in their life. It offers a comprehensive suite of services including in-home and office assessments, family and individual counseling, support groups, case management, and connections to valuable resources, which are key avenues of support for clients like Cindy King.

Cindy is her husband Gary's full-time caregiver. She was connected with Kathleen Drouin, a counselor with the program, through her daughter, who had been searching for resources to support her mother after Gary was diagnosed with Alzheimer's. Kathleen has been working with Cindy for five years, providing her with much-needed support and guidance as she transitioned into becoming a full-time caregiver.

"It's nice to have someone to talk to who understands what you're going through," Cindy shares. "Most people don't realize everything that's going on."

Kathleen encouraged Cindy to enroll Gary in a daycare program. Though Cindy was initially hesitant, the daily activity has been remarkably positive for both Cindy and Gary. "The people there are wonderful; they keep him busy all day long," Cindy says. The daycare not only provides Gary with stimulating activities but also allows Cindy crucial time for self-care—a vital aspect of caregiving that can often be forgotten.

Beyond daycare, Kathleen also introduced Cindy to an Elder Care Attorney, who helped Cindy organize her and Gary's future plans and finances. She has also provided Cindy with resources, including books about Alzheimer's, and offered practical tips and strategies. Monthly meetings with Kathleen have allowed them to address ongoing issues and plan for long-term care, such as taking Gary's picture to the police station in case he goes missing.

"Kathleen just helps me all the time," Cindy laughs. "I would recommend MFS to anybody. Having someone to talk to is so important because no one else really understands unless they are living the situation."

"I would recommend MFS to anybody and encourage anybody to have someone to talk to, because that's so important, because no one else really understands unless they are living the situation. And Kathleen has been out in the field and works with families so she has a real understanding of what goes on day to day and how stressful it can be. She's just been marvelous."

- Cindy





MORE MPOWERMENT AT MFSANNUALREPORT.ORG/SENIOR-COUNSELING

Doing the Work, Leading the Work

A YEAR OF EXPANSION & RECOGNITION



EXPANSION

- Metropolitan Peace Initiatives (MPI) has grown 51% in the last year in support of our 15 Communities Partnering 4 Peace (CP4P) partner organizations, helping each build capacity and increase comprehensive service delivery in the 28 communities we serve. The Metropolitan Peace Academy, Behavioral Health Services, Workforce Development, CP4P Justice Corps, Program Operations, Program Evaluation, Accounting, Policy & Advocacy, Communications, and Program Services teams have all experienced exponential growth.
 - MPI welcomed two new organizations into CP4P

 Public Equity and Think Outside Da Block. These groups, both serving the Englewood area, joined 13 other community-based and citywide organizations dedicated to helping heal Chicago's communities experiencing the highest levels of gun violence.
 - MPI opened its doors to the Metropolitan Peace Academy (MPA) in Pilsen.

The location serves as a community violence intervention (CVI) training and wellness center for Outreach Workers, Case Managers, Victim Advocates, and Trauma Recovery Specialists. The site also holds community trainings for Chicago residents and police officers. Additionally, the MPA features a gym, cafe and lounge area, peace room, podcast studio, two original murals, and more.

 In FY24, the MPA graduated 81 Street Outreach Workers, 42 Victim Advocates, 33 Case Managers, and 20 Crisis Prevention & Response Unit (CPRU) Crisis Responders. To date, more than 500 graduates have passed through the MPA since its inception in January 2018.

- MPI/CP4P and other Chicago-area CVI groups unveiled "Scaling Community Violence Intervention for a Safer Chicago" (SC2), a plan to scale coordinated efforts between CVI groups, philanthropic, business, and government leaders in order to reduce gun violence across the city. SC2 is expected to roll out over the next decade and has already received hundreds of thousands of dollars in private and public funding.
- MPI acquired the Rapid Employment and Development Initiative (READI), a CVI effort formerly headed by Heartland Alliance. The program prioritizes those most at risk of gun violence, providing them with cognitive behavioral interventions, paid transitional jobs, and wrap-around support services.
- MPI organized a youth intermediary in collaboration with Chicago Public Schools and the Mayor's Office of Community Safety to support youth of highest promise, aged 14 to 21. These individuals meet the criteria of being disengaged from Chicago Public Schools for 3+ months or a history of chronic absenteeism; Juvenile Justice system involved; and/or have experienced the effects of violence in their communities.
- The F.L.I.P. (Flatlining Violence Inspires Peace) program was expanded, which is designed to utilize a street outreach approach combined with enhanced professional and mental health training. This initiative addresses a citywide need for crisis response to teen trends, mass shootings, large gatherings, and civil unrest.



RECOGNITION

- CP4P was proven to have an impact in reducing gun violence in Chicago, according to a report from the Center for Neighborhood Engaged Research and Science (CORNERS). Key findings from the evaluation showed CP4P: 1) reaches the right people; 2) lowers rates of gunshot victimization among participants; 3) improves access to employment, education, and other services; and 4) leads to safer neighborhoods.
- Governor J.B. Pritzker and Illinois lawmakers approved
 the state budget, which includes nearly \$175M
 toward CVI efforts through the Reimagine Public Safety
 Act (RSPA). Governor Pritzker has since declared that
 "CVI is where it's at" and has called for ongoing funding.
 - The CPRU oversaw 21 deployments across Chicago
 from January 2024 to June 2024, helping
 to reduce arrests, reduce victimizations, and link
 high-risk individuals to appropriate resources.
 The CPRU team was officially launched in FY24.
- Three CVI professionals representing CP4P graduated from the inaugural cohort of The University of Chicago Crime Lab's Community Violence Intervention Leadership Academy (CVILA). The educational program, praised by Vice President Kamala Harris, is aimed at improving the effectiveness of CVI organizations and supporting their mission to reduce gun violence.

- MPI and the work of CVI saw increased media recognition from outlets such as the Chicago Tribune, Chicago Sun-Times, Crain's Chicago Business, The Trace, CBS 2, NBC 5, ABC 7, and more. MPI staff also spoke at events such as the Giffords Community Violence Intervention Conference and the Department of Justice's Community Based Violence Intervention and Prevention Initiative Grantee Conference. Additionally, MPI Executive Director Vaughn Bryant testified before the U.S. Senate Judiciary Committee on the gun violence epidemic.
- CP4P was the recipient of the 2024 Distinctive Innovation and Social Service Award from the University of Chicago Crown Family School of Social Work, Policy and Practice. The accolade is given annually to deserving social service agencies and programs that demonstrate innovation in their approaches and practices while reflecting the mission of the school.











METROPOLITAN PEACE INITIATIVES

mpact stats

63 MPI Behavioral Health participants served

133 MPI Workforce Development participants enrolled

36 CP4P Justice Corps clients received expungements



Light in the Night events held

72,078

total number of attendees at Light in the Night events















176 MPI graduates

81 Street Outreach Workers

33 Case Managers

42 Victim Advocates

20 CPRU Crisis Responders

7,385 Conflicts mediated

100,950

STREET OUTREACH HOURS CANVASSED

167,443

CONTACTS MADE with key individuals

HIGHLIGHTS

We had many exciting opportunities to celebrate the achievements of our clients and communities throughout the year!

MORE MPACT ON MFSANNUALREPORT.ORG

MFS MPOWERS THE VOTE!

Metropolitan Family Services partnered with Nonprofit Votes and Chicago Votes to lead a voter registration campaign.



DOMESTIC VIOLENCE AWARENESS MONTH

Domestic Violence can manifest in many different ways – emotional, financial, sexual, and physical. Our DuPage Center spent the month of October spreading awareness and engaging the community in breaking the silence to end domestic violence through various events held at the center and in the community.











RIBBON CUTTING HELD FOR THE NEWLY EXPANDED MIDWAY CENTER

Joined by MFS Board Members, community partners, local representatives, and many more, we celebrated the Midway Center's expansion from 13,700 to 20,700 square feet – a project launched more than two years ago with former Midway Executive Director Laurie Sedio, who brought the expansion to completion with current Executive Director Bryan Johnson and a great buildout team.

PNC + THE BEARS READING EVENT

The Chicago Bears and PNC Bank continued their #HomeroomHuddle with a special visit to preschool classrooms at Metropolitan Family Services. Bears Fullback Robert Burns and PNC volunteers visited with and read to young learners!





UNVEILING THE NEW MPA TRAINING AND WELLNESS CENTER

The new state-of-the-art site was unveiled with the help of local officials, board members, donors, and staff for a special ribbon cutting ceremony.



HECC PROGRAM SHOWCASE

We were honored to host our first-ever Program Showcase highlighting the Howard & Evanston Community Center!









MPOWER THE NIGHT

Our 42nd Annual Mpower the Night welcomed Board Members and nearly 450 guests to celebrate community connection!







A NIGHT TO STAND UP FOR FAMILIES

The first of its kind event brought together the Metropolitan Family Services DuPage family through a special program, featuring a presentation on our domestic violence services and recognition of our Roger K. Johnson Leadership Award Honoree, Marcie Peterson.

SENATOR DURBIN REPORTS ON HEAL INITIATIVE AT MPA

Senator Durbin gave his five-year report for the Chicago HEAL Initiative, a collaborative network of 10 healthcare providers through 18 Chicago neighborhoods, at the Metropolitan Peace Academy!





UNVEILING THE NEW HEAD START PLAYGROUND

The playground was dedicated to the memory of Darby Pool, a beloved member of our MFS family, who suddenly passed away in April of 2023. Our Early Learning program had dreamed about this playground for many years, and it is Darby's advocacy, collaboration, and dedication that made its funding and creation a reality.





Two students from our Calumet Upward Bound program, London Jackson (pictured left) and Armelle Crowder (pictured right), were selected as part of this year's Cubs Scholar Class. Each received a \$20,000 scholarship for college, and are participating in a mentoring program with help from Cubs College Prep.





MÉTRO COMMUNITY SCHOOL STAFF ADVOCATES FOR AFTERSCHOOL PROGRAMMING

Metro Community Schools staff from our Southeast Chicago and Midway Centers joined around 100 people at the State Capitol advocating for afterschool programs in Illinois. Continued advocacy actions are crucial in ensuring youth in Illinois will still have access to quality afterschool programs.





BENSENVILLE EARLY CHILDHOOD CENTER WELCOMED U.S. SENATOR TAMMY DUCKWORTH

Metropolitan was honored to welcome U.S. Senator Tammy Duckworth to its Bensenville Early Childhood Center Head Start. Head Start has been proven to disrupt intergenerational poverty and unlock doors to opportunity for children and families. Thank you, Senator Duckworth, for meeting with our parents and staff to hear the difference Head Start has made in their lives and bringing their message to the U.S. Senate!





Thanks to our Metropolitan family

WE APPRECIATE YOU!

We are truly thankful to everyone who supports our passion for families and communities! Together we are Mpowering families and individuals to learn, earn, heal and thrive, and to reach their greatest potential.

Addison School District After School Matters AgeGuide All Chicago Birth to Five Illinois Carole Roberston Center Catholic Charities Chicago Cook Workforce Chicago Department of Family Support Services Chicago Department of Public Chicago Housing Authority Chicago Public Schools City of Elmhurst City of Naperville Clubhouse Network Cook County Cook County Justice Advisory Board DuPage County Federal Emergency
Management Agency
Greater Chicago Food Depository
Henry Booth House Illinois Action for Children Illinois Community College Board Illinois Criminal Justice Information Authority
Illinois Department of Children and Family Services Illinois Department of Commerce and Economic Opportunity Illinois Department of Healthcare and Family Services Illinois Department of Human Services Illinois Department on Aging Illinois Equal Justice
Illinois Network of Chld Care
Resources & Referral Agencies Illinois School Board of Education Illinois Secretary of State Illinois Attorney General Illinois Coalition Against Domestic Violence Niles Township Northwest Center for Home Equity Start Early Taking Back Our Lives US Department of Education US Department of Health and **Human Services** US Department of Housing and Urban Development
US Department of Justice **US Department of Labor** Village of Skokie West Chicago School District

FOUNDATION, ORGANIZATION AND CORPORATE DONORS

Wheaton Warrenville School

District 200

YouthBuild USA

\$1,000,000 and above

The Chicago Community Trust

\$250,000 to \$999,999

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HONORED TO BE A UNITED WAY AGENCY



United Way of Metro Chicago

\$100,000 to \$249,999

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McDonald's Corporation
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\$50,000 to \$99,999

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Wynndalco Enterprises \$10,000 to \$24,999

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\$5,000 to \$9,999 The Ayco Charitable Foundation Ballard Spahr LLP The Walter & Edith E. Best Foundation The Nicolas Bourtin and Elisabetta Lachi Charitable Fund Jeff and Erica Canzona Family Fund CAPTRUST Chaddick Foundation City of Naperville William and Mary Davis Foundation Davis Wright Tremaine LLP Dentons US LLP Disney Worldwide Services, Inc. Dykema Gossett PLLC George M. Eisenberg Foundation for Charities Fox Swibel Levin & Carroll LLP Gallop Family Foundation Hughes Socol Piers Resnick & Dym, Ltd. Husch Blackwell LLP Ice Miller LLP Illinois Bar Foundation Jay Johnson Charitable Trust

Whole Foods Market Community Giving Program Winston & Strawn LLP

WP & HB White Foundation

King & Spalding LLP
League of Metropolitan Family
Services DuPage
Littler Mendelson Foundation, Inc.
Loomis, Sayles & Company, L.P. Lotta Fund for Aiding Discharged Convicts

Much, Shelist, Freed, Denenberg, Ament & Rubenstein, P.C. Perkins Coie Foundation Perkins Harnett Foundation PNC Bank The Reichert Foundation

Roman Catholic Diocese of Joliet Seabury Foundation Sidley Austin, LLP

Stout Risius Ross, LLC Walter and Caroline Sueske Charitable Trust Sueske Charitable Trust at Harris Private Bank Ulta Beauty Charitable Foundation Westlake Health Foundation YWCA Metropolitan Chicago

\$2,500 to \$4,999

Ares Management C.J. Erickson Plumbing Co. Crowe LLP Faithful Circle Quilters
Praise Fellowship Church Forvis Mazars LLP **Grand Victoria Foundation** JAMS Chicago K & L Gates LLP Ms. Molly Foundation University of Nevada, Las Vegas Propllr Renaissance Charitable Foundation Segal Family Foundation The Jel Sert Company Seyfarth Shaw, LLP St. John the Baptist Catholic Church St. Peter's United Church of Christ United Way of Miami Vermeer Midwest Harold D. Wright and Hazel C. Wright Foundation

\$1,000 to \$2,499

The Alliance of Downtown Glen Ellyn The Allstate Foundation Baird Foundation, Inc. BMO Harris Bank Citizens for Karina Villa The Columbus Foundation Community Presbyterian Church Covenant Trust Pat and Patty Crowley Fund Darien Woman's Club DuPage County Bar Foundation Fidelity Brokerage Services LLC First United Methodist Church Gloria Dei Lutheran Church The Grove Foundation Handyman Services by Inside Out, Inc. Kiddie Academy of Darien Lakeshore Recycling Systems LLC The Leviton Foundation, Inc. Madigan Family Foundation Shepard Medical Products Naperville Noon Lions Foundation Naperville Woman's Club National Christian Foundation Chicago Network For Good New Hope UMC PepsiCo Perkins Coie LLP SS. Peter and Paul Church Proskauer Rose LLP Relativity
Rotary Club of Skokie Valley
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Mr. Byron O. Spruell Annette Squillaci The Chicago Steel Hockey Team Mr. and Mrs. D. Gray and Kecia Steelman Kathy Steffenson Lori Steinhagen Ann Stingelin Grace Stramaglia Structural Engineers Association of Illinois Bonnie T. Summers Joanne Sutryk Jenna Tameling Nancy Tanguay Tasting deVine Stephen Taylor Karen Tiburtini Philip Tinkler Susan Tran Traverso's Italian Restaurant The David S. Tropp Family Ulta Beauty Unity in Naperville Bob Valaitis L Vanderkolk Daryl Varney Brenna Verdier Village Links of Glen Ellyn Diana Villicana

Andrea Vollmer Nancy Walsh Sue Weinberg Amy Westerhold Sharon Whalen Wheaton Meat Company Wheaton Park District-Arrowhead Golf Club Whiskey Acres Josette White Jane Whiteside Tamara Whiteside Thomas Wickey Rebecca Wilkins Julie Will Janet Williamson Andrew Williamson Erica Witte Joseph and Peggy Wojtowicz Daniel Wolfgram Marcia Wood Writers Theatre of Glencoe Pamela Yankel Sherry Yannias Yoga by Degrees Carolyn Zinnecker Zonta Club of Oak Brook

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THE FAMILY TRUST

Strong families create strong communities

The members of our Family Trust, comprised of supporters who have committed to including Metropolitan Family Services in their financial plans, ensure their family's crucial investment today will help families throughout metropolitan Chicago and beyond reach their greatest potential for generations to come.

This year, Metropolitan Family Services Mpowered more than 183,000 families and individuals to learn, earn, heal and thrive. When you strengthen your own family's financial future through the Family Trust, you're also strengthening the future of every one of our families, and the future of the communities we serve.



"Linda and I are honored to be a part of the MFS family and to invest in its mission and the thousands of families it serves each year. A key focus of our family giving is the community in which we have been fortunate to live and work and raise our family. MFS provides a vehicle to invest in that community and, critically, its most important asset – families. Through our years of support for and involvement in MFS, we have become convinced that there is no better or more effective vehicle to address this critical need. We are continually awed by the dedication and professionalism of its staff. And, through my years of service on the MFS board, I have seen first-hand how mission focused, results oriented, and effective and grounded its leadership team is. Linda and I remain convinced that, of all the worthwhile causes we can and do support, MFS delivers the biggest and most consequential 'bang for the buck'. We are honored to be a small part of supporting its continued success and impact."

- Steve and Linda Patton, Members, Family Trust

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Establish Future Gifts In Your Estate Plan

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To learn more, contact:
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Chief Development Officer
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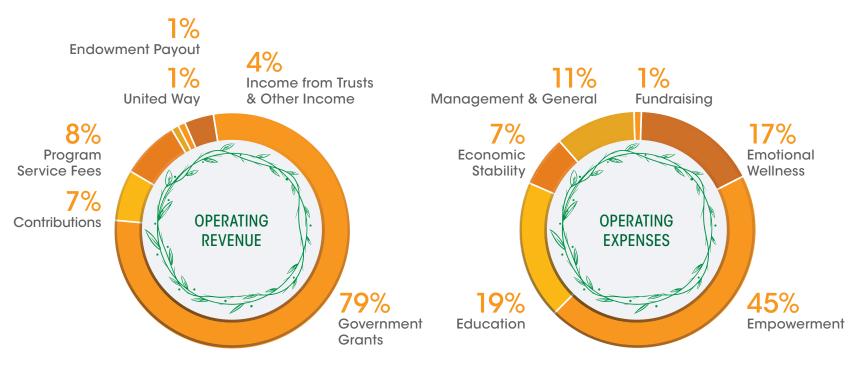
(e) westb@metrofamily.org

STATEMENT OF ACTIVITIES

Years Ended June 30, 2024 and 2023 Amounts in 000's

OPERATING REVENUE Government Grants Program Service Fees Contributions United Way	2024 120,918 12,775 11,126 1,266	2023 99,244 11,146 12,368 1,381
Endowment Payout Income from Trusts & Other Income	1,668 6,132	1,668 3,958
TOTAL OPERATING REVENUE	153,885	129,765
OPERATING EXPENSES PROGRAM EXPENSES		
Empowerment	68,921	51,769
Education	28,421	25,982
Emotional Wellness	26,827	26,482
Economic Stability	10,817	9,161
Total Program Expenses	134,986	113,394
Management & General	16,543	13,860
Fundraising	2,236	2,153
TOTAL OPERATING EXPENSES	153,765	129,407
	100/200	,
OPERATING SURPLUS	120	358
	120	358
OPERATING SURPLUS	120	358
OPERATING SURPLUS CONTROL CON	120	358
OPERATING SURPLUS	120 (1,739)	(1,218)
OPERATING SURPLUS OTHER CHANGES IN NET ASSETS Depreciation & Amortization Net Investment Gains	120	358
OPERATING SURPLUS OTHER CHANGES IN NET ASSETS Depreciation & Amortization	(1,739) 2,186	358 (1,218) 2,663
OPERATING SURPLUS OTHER CHANGES IN NET ASSETS Depreciation & Amortization Net Investment Gains Change in Pension Liability	(1,739) 2,186 69	(1,218) 2,663 594
OPERATING SURPLUS OTHER CHANGES IN NET ASSETS Depreciation & Amortization Net Investment Gains Change in Pension Liability Change in Interest Rate Swap	(1,739) 2,186 69 281	358 (1,218) 2,663 594 778
OPERATING SURPLUS OTHER CHANGES IN NET ASSETS Depreciation & Amortization Net Investment Gains Change in Pension Liability Change in Interest Rate Swap Inherent Contribution of HACC	120 (1,739) 2,186 69 281 0	358 (1,218) 2,663 594 778 3,279
OPERATING SURPLUS OTHER CHANGES IN NET ASSETS Depreciation & Amortization Net Investment Gains Change in Pension Liability Change in Interest Rate Swap Inherent Contribution of HACC Transfer of Assets of I Grow Chicago	120 (1,739) 2,186 69 281 0	358 (1,218) 2,663 594 778 3,279
OPERATING SURPLUS OTHER CHANGES IN NET ASSETS Depreciation & Amortization Net Investment Gains Change in Pension Liability Change in Interest Rate Swap Inherent Contribution of HACC Transfer of Assets of I Grow Chicago ERC	120 (1,739) 2,186 69 281 0 0 4,545	358 (1,218) 2,663 594 778 3,279 (2,748)
OPERATING SURPLUS OTHER CHANGES IN NET ASSETS Depreciation & Amortization Net Investment Gains Change in Pension Liability Change in Interest Rate Swap Inherent Contribution of HACC Transfer of Assets of I Grow Chicago ERC Capital Grants	120 (1,739) 2,186 69 281 0 0 4,545 1,800	358 (1,218) 2,663 594 778 3,279 (2,748) 2,175
OPERATING SURPLUS OTHER CHANGES IN NET ASSETS Depreciation & Amortization Net Investment Gains Change in Pension Liability Change in Interest Rate Swap Inherent Contribution of HACC Transfer of Assets of I Grow Chicago ERC Capital Grants Change in Restricted Contributions	120 (1,739) 2,186 69 281 0 4,545 1,800 (1,580)	358 (1,218) 2,663 594 778 3,279 (2,748) 2,175 1,243
OPERATING SURPLUS OTHER CHANGES IN NET ASSETS Depreciation & Amortization Net Investment Gains Change in Pension Liability Change in Interest Rate Swap Inherent Contribution of HACC Transfer of Assets of I Grow Chicago ERC Capital Grants Change in Restricted Contributions NON-OPERATING ACTIVITY	120 (1,739) 2,186 69 281 0 0 4,545 1,800 (1,580) 5,562	(1,218) 2,663 594 778 3,279 (2,748) 2,175 1,243 6,766
OPERATING SURPLUS OTHER CHANGES IN NET ASSETS Depreciation & Amortization Net Investment Gains Change in Pension Liability Change in Interest Rate Swap Inherent Contribution of HACC Transfer of Assets of I Grow Chicago ERC Capital Grants Change in Restricted Contributions NON-OPERATING ACTIVITY TOTAL CHANGE IN NET ASSETS	120 (1,739) 2,186 69 281 0 0 4,545 1,800 (1,580) 5,562 5,682	(1,218) 2,663 594 778 3,279 (2,748) 2,175 1,243 6,766 7,124

BREAKDOWN OF EXPENSES



ATEMENT OF FINANCIAL POSITION

June 30, 2024 and 2023 Amounts in 000's

ASSETS	2024	2023
Cash	8,922	15,324
Receivables	31,144	27,946
Investments	35,942	44,259
Interest in Trusts	18,560	17,231
Property and Equipment	33,420	31,690
Lease Asset	11,245	8,783
Other	2,146	1,497
TOTAL ASSETS	141,379	146,730

		7
LIABILITIES AND NET ASSETS		
Accounts Payable and Accruals	14,545	13,086
Investment Bond	8,500	8,500
New Markets Tax Credits Notes	10,420	10,368
Bond Payable	0	12,700
Lease Liability	11,734	9,248
Other	4,967	7,296
TOTAL LIABILITIES	50,166	61,198
NET ASSETS	91,213	85,532
TOTAL LIABILITIES AND NET ASSETS	141,379	146,730

mpact in numbers

metropolitan community wraps around our families

MOTIONAL WELLNESS

IN FY24, MFS PROVIDED 161,993 hours of service

to behavioral health clients AS THE ONLY PROVIDER OF ADOPTION PRESERVATION SERVICES IN CHICAGO AND THE NINE SURROUNDING COUNTIES,

adoptive families state welfare system stay together

MFS helped 147 preventing 184 children from re-entering the

EDUCATION

IN FY24

of K-12 students in Community Schools programs

improved their socio-emotional skills from low to age-appropriate or higher in a single year.

IN FY24

improved their age-appropriate socio-emotional skills in a single year.

ECONOMIC STABILITY

IN FY24

workforce program participants were placed in a job.

were employed through One Summer Chicago (93% OF PARTICIPANTS)

earning \$913,536.07 for under-resourced communities

POWERMEN'

DESPITE A GLOBAL PANDEMIC, OVER THE PAST FOUR YEARS

of DV clients

have seen a reduction in their PTSD symptoms through our DV counseling programs, helping them move on positively from their traumatic experiences.

IN FY24

of DV clients

created a robust, individualized plan with MFS staff to keep themselves safe, which is the first step in building a new life.

AS REPORTED BY THE CENTER FOR NEIGHBORHOOD ENGAGED RESEARCH AND SCIENCE AT NORTHWESTERN UNIVERSITY, IN THE PAST FIVE YEARS

Communities Partnering for Peace (CP4P)

prevented **383** additional gunshot victims & **605** additional arrests for violent crimes

IN FY24, COMMUNITIES PARTNERING FOR PEACE (CP4P) held **513** Light in the Night events with **72,078 attendees** and no violent incidents

FULL REPORT HERE: HTTPS://BIT.LY/3UFKUGL



IN FY24, LAS ATTORNEYS SUCCESSFULLY EXPUNGED THE RECORD OF

78 clients

15 of which involved cannabis, allowing them to lead productive lives with fewer barriers

IN FY24, LAS SECURED

6,066 hours

of volunteer and pro bono legal assistance, AN IN-KIND DONATION VALUE OF \$2,256,945.25

IN FY24, LAS ASSISTED

1,594 "new arrival"

and volunteer attorneys provided
332 hours of legal assistance for new
arrivals at 32 screening clinics and
19 asylum workshops





































































