

Nurturing

FAMILIES
INDIVIDUALS
COMMUNITIES
ORGANIZATIONS
PARTNERSHIPS
INITIATIVES
FRIENDSHIPS
SURVIVORS

2024



ANNUAL **m**etropolitan
REPORT family services

families **m**powered





Metropolitan Family Services **m**powers families to learn, to earn, to heal and to thrive.

Part mentor, part motivator, part advocate, since 1857 **m**etropolitan Family Services has been the engine of change that **m**powers families to reach their greatest potential and positively impact their communities.

mpowered for life





183,601 lives **m**powered!

Transforming lives throughout our 10 Community Centers and affiliate sites throughout Chicago, Cook and DuPage Counties, and beyond

CALUMET **33,592 Clients**

235 East 103rd St.
Chicago, IL 60628
773-371-3600

Serving Beverly, Chatham, Englewood, Morgan Park, Mount Greenwood, Pullman, Riverdale, Roseland, Washington Heights, Washington Park, West Pullman and Woodlawn



METROPOLITAN PEACE INITIATIVES **12,757 Clients**

2100 South Morgan St.
2nd Floor
Chicago, IL 60608
312-986-4301

Serving Chicago

DUPAGE **61,565 Clients**

222 East Willow Ave.
Wheaton, IL 60187
630-784-4800

Serving all communities of DuPage County, including Wheaton, Elmhurst, Naperville, West Chicago, Woodridge and Addison



NORTH **11,127 Clients**

3249 North Central Ave.
Chicago, IL 60634
773-371-3700

Serving Belmont Cragin, Hermosa, Irving Park, Portage Park and Skokie

HOWARD & EVANSTON **9,730 Clients**

7648 North Paulina St.
Chicago, IL 60626
773-262-6622

Serving Rogers Park, Edgewater, West Ridge and Evanston



SOUTHEAST CHICAGO **3,348 Clients**

3062 East 91st St.
Chicago, IL 60617
773-371-2900

Serving Calumet Heights, East Side, Hegewisch, South Chicago and South Deering

THE LEGAL AID SOCIETY* **19,113 Clients**

101 North Wacker Dr.,
Suite 1700
Chicago, IL 60606
312-986-4105

**Community Center based at Headquarters. Serving Cook and DuPage Counties and Central Illinois*



SOUTHWEST **12,398 Clients**

10537 South Roberts Rd.
Palos Hills, IL 60465
708-974-2300

11560 South Kedzie Ave.,
Suite 200
Merrionette Park, IL 60803
708-974-5800

Serving Blue Island, Robbins, Ford Heights, Posen, Harvey, Evergreen Park, Oak Lawn, Alsip, Hickory Hills, Chicago Ridge, Palos Hills, Orland Park, Tinley Park, Oak Forest, Midlothian, Merrionette Park

MIDWAY **17,094 Clients**

3843 West 63rd St.
Chicago, IL 60629
773-884-3310

Serving Brighton Park, Chicago Lawn, Clearing, Englewood, Gage Park, New City, West Englewood and West Lawn



HEADQUARTERS **2,877 Clients**

101 North Wacker Dr.,
Suite 1700
Chicago, IL 60606
312-986-4000

Employee Assistance Network
312-986-4249

OUR COMMUNITIES

MCHENRY COUNTY

LAKE COUNTY

 COMMUNITY CENTER

LAS LEGAL AID SOCIETY

 METROPOLITAN PEACE INITIATIVE

 CENTER'S SERVICE AREA

COOK COUNTY


 HOWARD & EVANSTON

KANE COUNTY

DUPAGE COUNTY

 NORTH

CHICAGO

 DUPAGE

 HEADQUARTERS
 LAS

 MIDWAY

KENDALL COUNTY

 SOUTHWEST

 SOUTHEAST CHICAGO
 CALUMET*

GRUNDY COUNTY

WILL COUNTY

Metropolitan Family Services provides Education and/or Emotional Wellness services at its sites and offsite in client homes, schools, hospitals and other locations throughout all counties shown above.

*The Calumet Center also handles case management for all CHA Senior Housing sites, which are located throughout Chicago.



Holistic Strategy TO EMPOWER FAMILIES



ECONOMIC STABILITY

We equip strong, self-sustaining families with the tools to find and maintain employment, achieve financial literacy, and build family wealth.



EMPOWERMENT

We help families stand up and be heard by providing legal aid, violence prevention, and domestic violence services.



EDUCATION

We prepare young people and parents for success, from the early years throughout school, and all the way to college.



EMOTIONAL WELLNESS

We encourage healthy and productive lives through counseling and mental health services, parenting and family support and older adult services.

Family Values



FOCUS ON STRENGTHS

As servant leaders, we value individuals, families and communities, their inherent strengths, their ability to learn and grow, be resilient and find solutions to challenges. Our servant mindset inspires us to help people reach their full potential and own their empowerment.



ACCOUNTABILITY

We are honest and transparent, effectively managing resources entrusted to us, and in turn, investing in the people and communities we serve.



MOBILIZE FOR SOCIAL JUSTICE

We work to increase diversity, racial, gender and economic equity, inclusion and cultural competency in all that we do.



INNOVATIVE CULTURE

We are agile, responsive to complex and emerging social challenges. We are equally agile in our operations and management functions, while maintaining the integrity of our operational and management systems.



LEARNING ORGANIZATION

We value experience gained from mistakes, knowing this is key to continuous improvement and greater wisdom.



YES-MINDED APPROACH

We look for what is possible and find creative solutions, transforming challenges into viable opportunities.



Our Mission

To provide and mobilize the services needed to strengthen families and communities.

Our Vision

To be widely acknowledged as a major catalyst and resource for promoting family and community strengths.

From our CEO AND BOARD CHAIR

Continued growth – spurred by opportunity and delivering results – generated a banner year for Metropolitan Family Services (MFS)! We are honored to say that we now Mpower 183,601 families and individuals throughout Cook and DuPage Counties, and other regions in Illinois, with a team of more than 1,500 full- and part-time staff.

Much of that growth occurred through Metropolitan Peace Initiatives (MPI), Chicago's leading Community Violence Intervention (CVI) collective, and the Calumet Center, an anchor for families throughout the city's far South Side.

As a result of Calumet's success in partnering with the Chicago Housing Authority for 17 years, Calumet was chosen to provide case management services for all of CHA's senior housing. The Center also has expanded its support services for domestic violence survivors needing housing, along with youth employment programming.

Our biggest growth has come through Metropolitan Peace Initiatives (MPI). We're excited to report that MPI's Metropolitan Peace Academy (MPA) Center opened in January 2024. The MPA Center is a state-of-the-art facility, located in Chicago's Pilsen community (which was selected for its central location). With classrooms and meeting spaces equipped with the latest technology, to its podcast recording studio and Peace Room, MPA is a customized space where students, staff and Chicago's CVI community work together to help make the city safer.

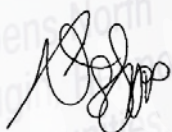
MFS is at the forefront of multiple emergency issues impacting our city. With the influx of thousands of new arrivals from Venezuela, our Legal Aid Society (LAS) was selected by the City of Chicago to lead management and dispersing of city funding for legal services assisting new arrivals, and to process asylum and work authorization applications. In addition, our Midway and North Centers (along with LAS) are Illinois Welcoming Centers, serving as hubs that facilitate the integration of new arrivals immigrants and refugees into the state.

MFS continues to provide critical services to our clients through our 10 community centers. From preparing first-generation college-bound teens for success, to providing counseling and services that help clients care for spouses who have dementia, we strive to be where clients need us. We are excited to share our successes in this Report. Learn more by visiting our online version (via the QR code below), which features client videos sharing their stories in their own words.

Thanks to all of you who partner with us to "Mpower Families" and make our communities stronger!



Ric Estrada
President & CEO



David Tropp
Board Chair



United Charities changes its name to
Metropolitan Family Services
to better reflect the work and scope
of the broad community it serves, and
opens the Midway Head Start Center

2012

Metropolitan is awarded the contract for Head Start in DuPage County
acquires the Jane Addams Community
Advocacy program, and is named a
United Way Agency Partner of the Year
The Legal Aid Society of
Metropolitan Family Services
celebrates its 125th anniversary



MORE MPOWERMENT AT
MFSANNUALREPORT.ORG



2014

Metropolitan opens the Learning and Wellness Center, providing early childhood education and services for children's families.

Metropolitan opens the new Addison Children's Center.

2019

Family Shelter Service joins Metropolitan Family Services.



Turning College Dreams into Reality: THE IMPACT OF TRiO UPWARD BOUND

The TRiO Upward Bound program is designed to make higher education accessible for low-income and first-generation students through focusing on college readiness, securing financial aid, tutoring, and more. By offering essential educational and supportive services from 8th grade to five years post-high school graduation, this program helps students navigate the complexities of the college application process.

"We are keeping track of their scholarships dollars, their financial aid, the schools that they are applying to, and for our underclassmen, gage what interests that they have," explains Katie Johnston, a Case Manager in TRiO Upward Bound. "We are creating trips and experiences that help broaden their idea of what college can look like for them and what they can see themselves doing in the future."

"I feel that the program has empowered me, it's given me more confidence. I wouldn't say I'm a shy, timid person, but it takes me a while to adapt, but these people made me feel so comfortable, I was able to express myself. It's given me a new sense of self in a way, it's amazing."

- Isis Haley, student



MORE **M**POWERMENT AT
[MFSANNUALREPORT.ORG/UPWARD-BOUND](https://mfsannualreport.org/upward-bound)

Isis Haley, an Upward Bound participant, is a rising senior at Brooks College Prep, hoping to attend Texas A&M next year. She found the program when Katie visited her high school. "[The program] offers college tours and SAT prep, and just tutoring in general," she says, explaining why she joined. "In the summer program, we have been doing the necessary things to prep for college. My dreams have always been to go to college but now it feels more tangible, and I know they have helped other people get there so it's reassuring."

But Upward Bound doesn't just focus on getting youth accepted into college - it supports them so they can see it through to graduation.

Another Upward Bound student, London Jackson, is a rising senior at Kenwood Academy High School, who recently became a 2024 Cubs Scholar after applying for the \$20,000 scholarship through the Upward Bound program. "I didn't know how everything worked," he explains. "Like grants, I had no idea what a grant scholarship was until I got here. I've just gotten a lot of great experiences and overall opportunities." London plans to enroll in college next fall, hoping to study fashion design, fashion and business, or sports management.

Over its 18-year history, TRiO Upward Bound has empowered countless students across five Chicago high schools, turning dreams of college into reality. "Seeing those acceptances come in, seeing those scholarships come in, they are blooming right before your eyes and being with them every step of the way is honestly an honor," says Katie.

"In this program I met a lot of great people. We have done workshops and college tours, which were great. We did resume help, portfolio help and personal statement work. Those were all great experiences. I didn't really think I'd have the opportunity to do so otherwise."

- London Jackson, student



Breaking Barriers: HOW HECC'S ADULT EDUCATION PROGRAM OPENS DOORS

With a comprehensive approach that includes English language instruction and GED preparation, the Adult Education program at the Howard & Evanston Community Center (HECC) is designed to equip adults who have immigrated to the United States with the skills necessary for career success and integration into their communities.

"Not only are we providing some fundamental skills in education, basic language and numeracy, we are also preparing adults to contribute at a family level and a community level," explains Jason Kaiser, Executive Director of HECC. The Adult Education program has served clients across 64 countries and 42 different languages, providing five levels of English language instruction and GED prep classes. "These are the foundational skills that are necessary to progress further in areas that they need to provide for their families," he says.

While Jason began his journey with HECC as a volunteer in the Adult Education program, instructor Mariela Rodriguez began hers as a student after she immigrated from Venezuela to the United States. In Venezuela, Mariela was a Professor at the University of Carabobo for fifteen years. Upon relocating to the U.S., Mariela enrolled in HECC's Adult Education program GED class, then began taking English classes to improve her speaking, writing and reading comprehension. In the program, she went on to be awarded the Seabury Scholarship, which she used to attend Truman College.

Now, Mariela is an instructor in the Adult Education program. "I can connect with the students regarding the fear and uncertainty that comes with being an immigrant, I can feel what they feel," she explains. "What I'm doing today is because I got a great foundation from my country. And now, I'm giving part of that to my students."



MORE **M**POWERMENT AT
MFSANNUALREPORT.ORG/ADULT-EDUCATION

"It empowers me because now I feel more confident. I'm useful, I'm helping others who need help."

- Mariela Rodriguez

"I have a lot of pride when people come back to us from being a participant to being a service provider in their communities."

- Jason Kaiser, Executive Director, HECC





“I love growing as a parent and learning all the things the teachers know.”

- Angelica Gamino, parent

“I think the Head Start program is essential for kids. It helps them, even if the parents aren't ready. I tell everyone when I see them with their babies, take them to a Head Start Program. If they need any services, they will help them.”

- Angelica Gamino, parent



Building Foundations: MIDWAY'S HEAD START PROGRAM

The Midway Children Center (MCC) is a Head Start Early Childhood Education Program, which is a full-day initiative that supports children aged 2 to 5 years. It focuses on teaching hands-on activities, social skills development, learning through language, motor activities and more, through fun and engaging ways. The program provides a nurturing environment where children can thrive and build a strong foundation for future learning.

Jacqueline Mosley has been a teacher at MCC for the past fourteen years and goes by Ms. Jackie. Growing up with many siblings, she realized at a young age she wanted to become a teacher. “Someone has to be there for the babies, and one of those people is me, until I retire!” she laughs. “Once I'm in the classroom I'm in a whole different world, it's my world.”

Angelica Gamino met Ms. Jackie when she enrolled her two sons, Ethan and Aiden, into the program. When Ethan first started, he was very shy and would bite his fingers around other children. Angelica recalls when she noticed Ethan had stopped the behavior, saying, “That's when I knew they were in good hands. They really were cared for. They trusted the teachers, and they were happy with the kids.”

As Ethan continued in the program, his vocabulary expanded, and he became more outgoing, socializing and playing with other children. His older brother, Aiden, also thrived at MCC, and by the time he transitioned into kindergarten, he was reading to other students. Angelica attributes their success to the program's focus on socializing, sharing, and early learning.



MORE **M**POWERMENT AT
MFSANNUALREPORT.ORG/HEAD-START



Caring for the Caregiver: HOW SENIOR COUNSELING SUPPORTS FAMILIES

The Senior Counseling program is designed to assist older adults and their caregivers by giving them support during vulnerable moments in their life. It offers a comprehensive suite of services including in-home and office assessments, family and individual counseling, support groups, case management, and connections to valuable resources, which are key avenues of support for clients like Cindy King.

Cindy is her husband Gary's full-time caregiver. She was connected with Kathleen Drouin, a counselor with the program, through her daughter, who had been searching for resources to support her mother after Gary was diagnosed with Alzheimer's. Kathleen has been working with Cindy for five years, providing her with much-needed support and guidance as she transitioned into becoming a full-time caregiver.

"It's nice to have someone to talk to who understands what you're going through," Cindy shares. "Most people don't realize everything that's going on."

"I would recommend MFS to anybody and encourage anybody to have someone to talk to, because that's so important, because no one else really understands unless they are living the situation. And Kathleen has been out in the field and works with families so she has a real understanding of what goes on day to day and how stressful it can be. She's just been marvelous."

- Cindy

Kathleen encouraged Cindy to enroll Gary in a daycare program. Though Cindy was initially hesitant, the daily activity has been remarkably positive for both Cindy and Gary. "The people there are wonderful; they keep him busy all day long," Cindy says. The daycare not only provides Gary with stimulating activities but also allows Cindy crucial time for self-care—a vital aspect of caregiving that can often be forgotten.

Beyond daycare, Kathleen also introduced Cindy to an Elder Care Attorney, who helped Cindy organize her and Gary's future plans and finances. She has also provided Cindy with resources, including books about Alzheimer's, and offered practical tips and strategies. Monthly meetings with Kathleen have allowed them to address ongoing issues and plan for long-term care, such as taking Gary's picture to the police station in case he goes missing.

"Kathleen just helps me all the time," Cindy laughs. "I would recommend MFS to anybody. Having someone to talk to is so important because no one else really understands unless they are living the situation."



Doing the Work, Leading the Work

A YEAR OF EXPANSION & RECOGNITION



EXPANSION

- **Metropolitan Peace Initiatives (MPI) has grown 51% in the last year** in support of our 15 Communities Partnering 4 Peace (CP4P) partner organizations, helping each build capacity and increase comprehensive service delivery in the 28 communities we serve. The Metropolitan Peace Academy, Behavioral Health Services, Workforce Development, CP4P Justice Corps, Program Operations, Program Evaluation, Accounting, Policy & Advocacy, Communications, and Program Services teams have all experienced exponential growth.

- **MPI welcomed two new organizations into CP4P** — Public Equity and Think Outside Da Block. These groups, both serving the Englewood area, joined 13 other community-based and citywide organizations dedicated to helping heal Chicago's communities experiencing the highest levels of gun violence.

- **MPI opened its doors to the Metropolitan Peace Academy (MPA) in Pilsen.**

The location serves as a community violence intervention (CVI) training and wellness center for Outreach Workers, Case Managers, Victim Advocates, and Trauma Recovery Specialists. The site also holds community trainings for Chicago residents and police officers. Additionally, the MPA features a gym, cafe and lounge area, peace room, podcast studio, two original murals, and more.

- **In FY24, the MPA graduated 81 Street Outreach Workers, 42 Victim Advocates, 33 Case Managers, and 20 Crisis Prevention & Response Unit (CPRU) Crisis Responders.** To date, more than 500 graduates have passed through the MPA since its inception in January 2018.

- **MPI/CP4P and other Chicago-area CVI groups unveiled "Scaling Community Violence Intervention for a Safer Chicago" (SC2),** a plan to scale coordinated efforts between CVI groups, philanthropic, business, and government leaders in order to reduce gun violence across the city. SC2 is expected to roll out over the next decade and has already received hundreds of thousands of dollars in private and public funding.

- **MPI acquired the Rapid Employment and Development Initiative (READI),** a CVI effort formerly headed by Heartland Alliance. The program prioritizes those most at risk of gun violence, providing them with cognitive behavioral interventions, paid transitional jobs, and wrap-around support services.

- **MPI organized a youth intermediary** in collaboration with Chicago Public Schools and the Mayor's Office of Community Safety to support youth of highest promise, aged 14 to 21. These individuals meet the criteria of being disengaged from Chicago Public Schools for 3+ months or a history of chronic absenteeism; Juvenile Justice system involved; and/or have experienced the effects of violence in their communities.

- **The F.L.I.P. (Flatlining Violence Inspires Peace) program was expanded,** which is designed to utilize a street outreach approach combined with enhanced professional and mental health training. This initiative addresses a citywide need for crisis response to teen trends, mass shootings, large gatherings, and civil unrest.



MORE **M**POWERMENT AT
[MFSANNUALREPORT.ORG/MFI](https://mfsannualreport.org/mfi)



RECOGNITION

- **CP4P was proven to have an impact in reducing gun violence in Chicago**, according to a report from the Center for Neighborhood Engaged Research and Science (CORNERS). Key findings from the evaluation showed CP4P: 1) reaches the right people; 2) lowers rates of gunshot victimization among participants; 3) improves access to employment, education, and other services; and 4) leads to safer neighborhoods.
- **Governor J.B. Pritzker and Illinois lawmakers approved** the state budget, which includes nearly \$175M toward CVI efforts through the Reimagine Public Safety Act (RSPA). Governor Pritzker has since declared that “CVI is where it’s at” and has called for ongoing funding.
 - **The CPRU oversaw 21 deployments across Chicago** from January 2024 to June 2024, helping to reduce arrests, reduce victimizations, and link high-risk individuals to appropriate resources. The CPRU team was officially launched in FY24.
- **Three CVI professionals representing CP4P graduated** from the inaugural cohort of The University of Chicago Crime Lab’s Community Violence Intervention Leadership Academy (CVILA). The educational program, praised by Vice President Kamala Harris, is aimed at improving the effectiveness of CVI organizations and supporting their mission to reduce gun violence.

- **MPI and the work of CVI saw increased media recognition** from outlets such as the Chicago Tribune, *Chicago Sun-Times*, *Crain’s Chicago Business*, *The Trace*, CBS 2, NBC 5, ABC 7, and more. MPI staff also spoke at events such as the Giffords Community Violence Intervention Conference and the Department of Justice’s Community Based Violence Intervention and Prevention Initiative Grantee Conference. Additionally, MPI Executive Director Vaughn Bryant testified before the U.S. Senate Judiciary Committee on the gun violence epidemic.
- **CP4P was the recipient of the 2024 Distinctive Innovation and Social Service Award** from the University of Chicago Crown Family School of Social Work, Policy and Practice. The accolade is given annually to deserving social service agencies and programs that demonstrate innovation in their approaches and practices while reflecting the mission of the school.





METROPOLITAN PEACE INITIATIVES

mpact stats

63 MPI Behavioral Health participants served

133 MPI Workforce Development participants enrolled

36 CP4P Justice Corps clients received expungements



LIGHT IN THE NIGHT

513

Light in the Night events held

72,078

total number of attendees at Light in the Night events





176 MPI graduates

81 Street Outreach Workers
33 Case Managers
42 Victim Advocates
20 CPRU Crisis Responders

7,385 Conflicts mediated

100,950 STREET OUTREACH HOURS CANVASSED

167,443 CONTACTS MADE with key individuals

HIGHLIGHTS

We had many exciting opportunities to celebrate the achievements of our clients and communities throughout the year!

MORE **m**IMPACT ON MFSANNUALREPORT.ORG

MFS MPOWERS THE VOTE!

Metropolitan Family Services partnered with Nonprofit Votes and Chicago Votes to lead a voter registration campaign.



RIBBON CUTTING HELD FOR THE NEWLY EXPANDED MIDWAY CENTER

Joined by MFS Board Members, community partners, local representatives, and many more, we celebrated the Midway Center's expansion from 13,700 to 20,700 square feet – a project launched more than two years ago with former Midway Executive Director Laurie Sedio, who brought the expansion to completion with current Executive Director Bryan Johnson and a great buildout team.

PNC + THE BEARS READING EVENT

The Chicago Bears and PNC Bank continued their #HomeromHuddle with a special visit to preschool classrooms at Metropolitan Family Services. Bears Fullback Robert Burns and PNC volunteers visited with and read to young learners!



DOMESTIC VIOLENCE AWARENESS MONTH

Domestic Violence can manifest in many different ways – emotional, financial, sexual, and physical. Our DuPage Center spent the month of October spreading awareness and engaging the community in breaking the silence to end domestic violence through various events held at the center and in the community.

UNVEILING THE NEW MPA TRAINING AND WELLNESS CENTER

The new state-of-the-art site was unveiled with the help of local officials, board members, donors, and staff for a special ribbon cutting ceremony.



HECC PROGRAM SHOWCASE

We were honored to host our first-ever Program Showcase highlighting the Howard & Evanston Community Center!





EMPOWER THE NIGHT

Our 42nd Annual Mpower the Night welcomed Board Members and nearly 450 guests to celebrate community connection!



A NIGHT TO STAND UP FOR FAMILIES

The first of its kind event brought together the Metropolitan Family Services DuPage family through a special program, featuring a presentation on our domestic violence services and recognition of our Roger K. Johnson Leadership Award Honoree, Marcie Peterson.

SENATOR DURBIN REPORTS ON HEAL INITIATIVE AT MPA

Senator Durbin gave his five-year report for the Chicago HEAL Initiative, a collaborative network of 10 healthcare providers through 18 Chicago neighborhoods, at the Metropolitan Peace Academy!



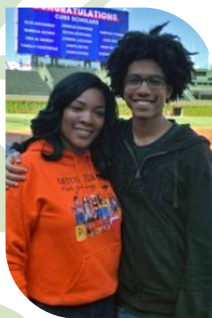
UNVEILING THE NEW HEAD START PLAYGROUND

The playground was dedicated to the memory of Darby Pool, a beloved member of our MFS family, who suddenly passed away in April of 2023. Our Early Learning program had dreamed about this playground for many years, and it is Darby's advocacy, collaboration, and dedication that made its funding and creation a reality.



CONGRATULATIONS TO OUR CHICAGO CUBS SCHOLARS!

Two students from our Calumet Upward Bound program, London Jackson (pictured left) and Armelle Crowder (pictured right), were selected as part of this year's Cubs Scholar Class. Each received a \$20,000 scholarship for college, and are participating in a mentoring program with help from Cubs College Prep.



METRO COMMUNITY SCHOOL STAFF ADVOCATES FOR AFTERSCHOOL PROGRAMMING

Metro Community Schools staff from our Southeast Chicago and Midway Centers joined around 100 people at the State Capitol advocating for afterschool programs in Illinois. Continued advocacy actions are crucial in ensuring youth in Illinois will still have access to quality afterschool programs.



BENSENVILLE EARLY CHILDHOOD CENTER WELCOMED U.S. SENATOR TAMMY DUCKWORTH

Metropolitan was honored to welcome U.S. Senator Tammy Duckworth to its Bensenville Early Childhood Center Head Start. Head Start has been proven to disrupt intergenerational poverty and unlock doors to opportunity for children and families. Thank you, Senator Duckworth, for meeting with our parents and staff to hear the difference Head Start has made in their lives and bringing their message to the U.S. Senate!



Thanks to our Metropolitan family

WE APPRECIATE YOU!

We are truly thankful to everyone who supports our passion for families and communities! Together we are Mpowering families and individuals to learn, earn, heal and thrive, and to reach their greatest potential.

GOVERNMENT

Addison School District
After School Matters
AgeGuide
All Chicago
Birth to Five Illinois
Carole Roberston Center
Catholic Charities
Chicago Cook Workforce
Chicago Department of Family Support Services
Chicago Department of Public Health
Chicago Housing Authority
Chicago Public Schools
City of Elmhurst
City of Naperville
Clubhouse Network
Cook County
Cook County Justice Advisory Board
DuPage County
Federal Emergency Management Agency
Greater Chicago Food Depository
Henry Booth House
Illinois Action for Children
Illinois Community College Board
Illinois Criminal Justice Information Authority
Illinois Department of Children and Family Services
Illinois Department of Commerce and Economic Opportunity
Illinois Department of Healthcare and Family Services
Illinois Department of Human Services
Illinois Department on Aging
Illinois Equal Justice
Illinois Network of Child Care Resources & Referral Agencies
Illinois School Board of Education
Illinois Secretary of State
Illinois Attorney General
Illinois Coalition Against Domestic Violence
Niles Township
Northwest Center for Home Equity Start Early
Taking Back Our Lives
US Department of Education
US Department of Health and Human Services
US Department of Housing and Urban Development
US Department of Justice
US Department of Labor
Village of Skokie
West Chicago School District
Wheaton Warrenville School District 200
YouthBuild USA

FOUNDATION, ORGANIZATION AND CORPORATE DONORS

\$1,000,000 and above

The Chicago Community Trust

\$250,000 to \$999,999

Anonymous
Paul M. Angell Family Foundation
Laura and John Arnold Foundation
The Chicago Bar Foundation
Illinois Equal Justice Foundation
Lawyers Trust Fund of Illinois
Robert R. McCormick Foundation
NFL Foundation
Polk Bros. Foundation
The Harry and Jeanette Weinberg Foundation

HONORED TO BE A UNITED WAY AGENCY



United Way
of Metro Chicago

\$100,000 to \$249,999

Anonymous
Addison School District 4
All Chicago Partnership
Blue Cross Blue Shield of Illinois
Caerus Foundation
The Duchossois Family Foundation
DuPage Community Foundation
Finnegan Family Foundation
Lloyd A. Fry Foundation
Kirkland & Ellis Foundation
Local Initiatives Support Corporation (LISC)
McDonald's Corporation
Richard and Martha Melman Foundation
Charles Stewart Mott Foundation
Silicon Valley Community Foundation
Ulta Beauty Charitable Foundation

\$50,000 to \$99,999

Anonymous
AAA-ICDR Foundation
Bank of America Charitable Foundation
Nathan and Emily S. Blum Fund
Chicago Neighborhood Initiatives, Inc.
Seymour A. Cohen Family Foundation
ComEd, An Exelon Company
Community Memorial Foundation
Crown Family Philanthropies
John R. Flanagan Charitable Foundation
Julius N. Frankel Foundation
Frederick E. Hummel & Ida H. Hummel Foundation
Greer Family Foundation
Jewish Federation of Metropolitan Chicago
Gerald A. & Karen A. Kolschowsky Foundation, Inc.
Bowman C. Lingle Trust
Lyon Family Foundation
Marc and Jeanne Malnati Family Foundation
Reade Industrial Fund
Sidley Austin Foundation
Ulta Beauty
Wellington Management Foundation
Wintrust Financial
YouthBuild USA, Inc.

\$25,000 to \$49,999

Aileen S. Andrew Foundation
Big G Partnership
Chicago Foundation For Women
Community Unit School District 200
Discover Financial Services
The Field Foundation of Illinois, Inc.
Merguerite DeLany Hark Foundation
Beverly Hayford Family Fund
Illinois Immigration Funder Collaborative
ITW Corporate Disbursement
JPMorgan Chase Foundation
Latham & Watkins LLP
Masonic Family Health Foundation, Inc.
Mesirow
The Northern Trust Charitable Trust
Prince Charitable Trusts
Sullivan & Cromwell LLP
United Airlines
The University of Chicago
Westside Justice Center
Willkie Farr & Gallagher LLP
Wynndalco Enterprises

\$10,000 to \$24,999

Abbott Laboratories
Anonymous
Ball Horticultural Company
The Alfred Bersted Foundation
George and June Block Family Foundation
Blowitz-Ridgeway Foundation
Charles River Associates

Comcast Corporation
Cozen O'Connor LLP
Dr. Scholl Foundation
DuPage County Treasurer
DuPage PADS, Inc.
Eventbrite
Faegre Drinker Biddle & Reath LLP
Fifth Third Bank
FTI Consulting
Glen Ellyn Infant Welfare Society
Goldberg Kohn Foundation
Max Goldenberg Foundation
Goldman Sachs
Greenberg Traurig LLP
Holland & Knight LLP
Jack And Jill Foundation
Jenner & Block LLP
Jentes Family Foundation
Barbara and Kenneth Kaufman
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Strong families create strong communities.

The members of our Family Trust, comprised of supporters who have committed to including Metropolitan Family Services in their financial plans, ensure their family's crucial investment today will help families throughout metropolitan Chicago and beyond reach their greatest potential for generations to come.

This year, Metropolitan Family Services Mpowered more than 183,000 families and individuals to learn, earn, heal and thrive. When you strengthen your own family's financial future through the Family Trust, you're also strengthening the future of every one of our families, and the future of the communities we serve.



“Linda and I are honored to be a part of the MFS family and to invest in its mission and the thousands of families it serves each year. A key focus of our family giving is the community in which we have been fortunate to live and work and raise our family. MFS provides a vehicle to invest in that community and, critically, its most important asset – families. Through our years of support for and involvement in MFS, we have become convinced that there is no better or more effective vehicle to address this critical need. We are continually awed by the dedication and professionalism of its staff. And, through my years of service on the MFS board, I have seen first-hand how mission focused, results oriented, and effective and grounded its leadership team is. Linda and I remain convinced that, of all the worthwhile causes we can and do support, MFS delivers the biggest and most consequential ‘bang for the buck’. We are honored to be a small part of supporting its continued success and impact.”

– Steve and Linda Patton, Members, Family Trust

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Kyle Harvey
Jane Holzkamp
Jerry James and Kitty Bliss
Carol B. Johnson
Richard L. Jones
Ashley and Michael Joyce

Arthur O. Kane
Robb Knuepfer
Nancy and Robb Knuepfer, Jr.
Marcia and Dave Knuepfer
Richard Loewenthal
Anne and Ed Lyman
Nancy Lynn and Andy Teitelman
John and Lisa McClure
Martha and Richard Melman
Diana Palomar
Stephen and Linda Patton
Phyllis and Edgar Pears
Barbara Petersen
Ginger and Stanley Pillman
Barbara Rapp
Beth Dovenmuehle Rothermel
Patrick J. Schauer
Eileen P. Scudder and
Russ Zimmermann
Alfreda Shapere
Laurie and Jim Shults
John Stitzell
James E. Thompson
Donna and David Tropp
Guy and Janice Vitello



Establish Future Gifts
In Your Estate Plan

www.metrofamily.org/family-trust

To learn more, contact:
Barbara West Stone
Chief Development Officer
(p) 312-986-4028
(e) westb@metrofamily.org

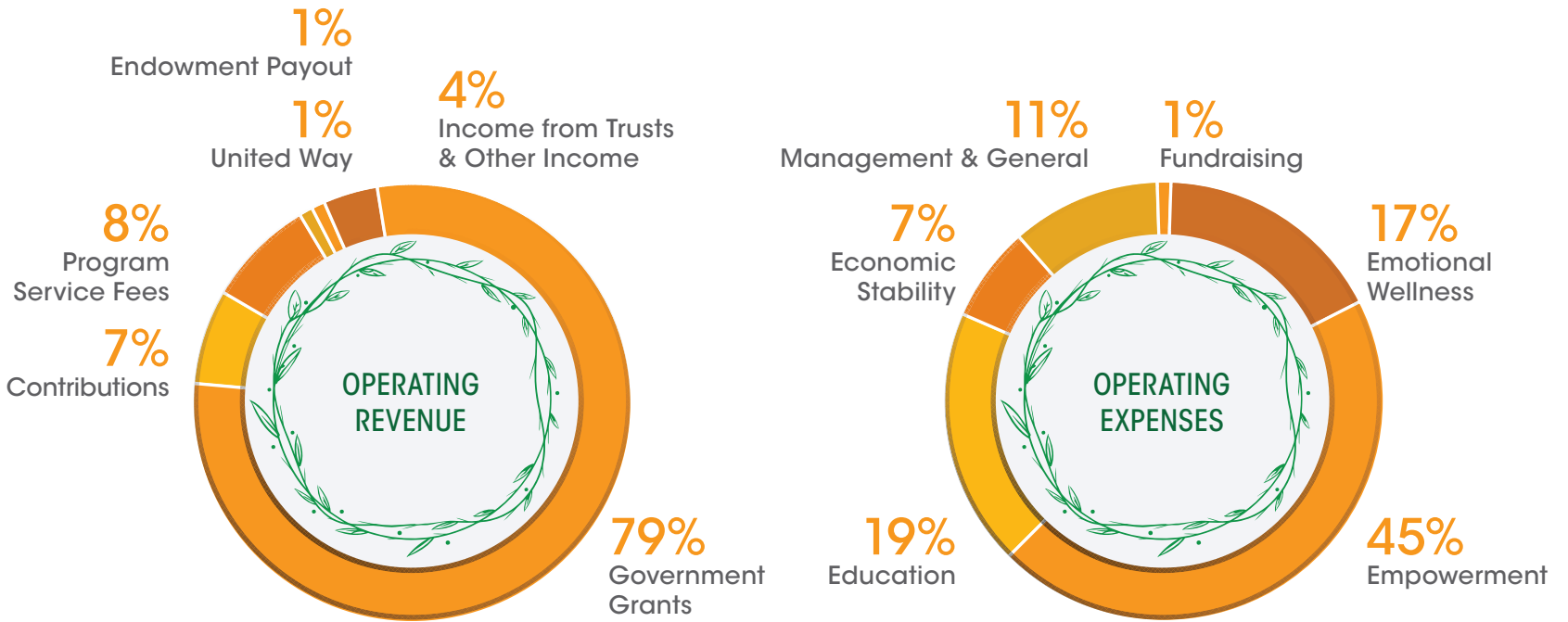
STATEMENT OF ACTIVITIES

Years Ended June 30, 2024 and 2023
Amounts in 000's

	2024	2023
OPERATING REVENUE		
Government Grants	120,918	99,244
Program Service Fees	12,775	11,146
Contributions	11,126	12,368
United Way	1,266	1,381
Endowment Payout	1,668	1,668
Income from Trusts & Other Income	6,132	3,958
TOTAL OPERATING REVENUE	153,885	129,765
<hr/>		
OPERATING EXPENSES		
PROGRAM EXPENSES		
Empowerment	68,921	51,769
Education	28,421	25,982
Emotional Wellness	26,827	26,482
Economic Stability	10,817	9,161
Total Program Expenses	134,986	113,394
Management & General	16,543	13,860
Fundraising	2,236	2,153
TOTAL OPERATING EXPENSES	153,765	129,407
OPERATING SURPLUS	120	358
<hr/>		
OTHER CHANGES IN NET ASSETS		
Depreciation & Amortization	(1,739)	(1,218)
Net Investment Gains	2,186	2,663
Change in Pension Liability	69	594
Change in Interest Rate Swap	281	778
Inherent Contribution of HACC	0	3,279
Transfer of Assets of I Grow Chicago	0	(2,748)
ERC	4,545	
Capital Grants	1,800	2,175
Change in Restricted Contributions	(1,580)	1,243
NON-OPERATING ACTIVITY	5,562	6,766
TOTAL CHANGE IN NET ASSETS	5,682	7,124
NET ASSETS AT BEGINNING OF YEAR	85,531	78,407
NET ASSETS AT END OF YEAR	91,213	85,531
In-Kind Contributions of Goods and Services	4,302	4,236

BREAKDOWN OF EXPENSES

FY24



STATEMENT OF FINANCIAL POSITION

June 30, 2024 and 2023
Amounts in 000's

	2024	2023
ASSETS		
Cash	8,922	15,324
Receivables	31,144	27,946
Investments	35,942	44,259
Interest in Trusts	18,560	17,231
Property and Equipment	33,420	31,690
Lease Asset	11,245	8,783
Other	2,146	1,497
TOTAL ASSETS	141,379	146,730
LIABILITIES AND NET ASSETS		
Accounts Payable and Accruals	14,545	13,086
Investment Bond	8,500	8,500
New Markets Tax Credits Notes	10,420	10,368
Bond Payable	0	12,700
Lease Liability	11,734	9,248
Other	4,967	7,296
TOTAL LIABILITIES	50,166	61,198
NET ASSETS	91,213	85,532
TOTAL LIABILITIES AND NET ASSETS	141,379	146,730

mimpact in numbers

mropolitan community wraps around our families

EMOTIONAL WELLNESS

IN FY24, MFS PROVIDED

161,993 hours
of service

to behavioral
health clients

AS THE ONLY PROVIDER OF ADOPTION PRESERVATION SERVICES
IN CHICAGO AND THE NINE SURROUNDING COUNTIES,

MFS helped **147**
adoptive families
stay together

preventing 184 children
from re-entering the
state welfare system

EDUCATION

IN FY24

82% of K-12 students
in Community
Schools programs

improved their socio-emotional
skills from low to age-appropriate
or higher in a single year.

IN FY24

100% of high
schoolers

improved their age-appropriate
socio-emotional skills in a single year.

ECONOMIC STABILITY

IN FY24

829

workforce program
participants were
placed in a job.

IN FY24

370 youth

were employed through **One Summer Chicago**

(93% OF PARTICIPANTS)

earning \$913,536.07 for under-resourced communities

EMPOWERMENT

DESPITE A GLOBAL PANDEMIC,
OVER THE PAST FOUR YEARS

90% of DV clients

have seen a reduction in their PTSD
symptoms through our DV counseling
programs, helping them move on positively
from their traumatic experiences.

IN FY24

96% of DV clients

created a robust, individualized
plan with MFS staff to keep
themselves safe, which is the first
step in building a new life.

AS REPORTED BY THE CENTER FOR NEIGHBORHOOD ENGAGED RESEARCH AND SCIENCE AT NORTHWESTERN UNIVERSITY, IN THE PAST FIVE YEARS

FULL REPORT HERE: [HTTPS://BIT.LY/3UFKUGL](https://bit.ly/3UFKUGL)



Communities Partnering for Peace (CP4P) prevented **383** additional gunshot victims & **605** additional arrests for violent crimes

IN FY24, COMMUNITIES PARTNERING FOR PEACE (CP4P) held **513** Light in the Night events with **72,078** attendees and no violent incidents

IN FY24, LAS ATTORNEYS SUCCESSFULLY EXPUNGED THE RECORD OF

78 clients

15 of which involved cannabis, allowing them to lead productive lives with fewer barriers

IN FY24, LAS ASSISTED

1,594 "new arrival" clients

and volunteer attorneys provided **332 hours** of legal assistance for new arrivals at **32 screening clinics** and **19 asylum workshops**

IN FY24, LAS SECURED

6,066 hours

of volunteer and pro bono legal assistance, **AN IN-KIND DONATION VALUE OF \$2,256,945.25**

LAS
LEGAL AID SOCIETY









Nurturing

IMMIGRANTS

REFUGEES

ADOPTEEES

BABIES

CHILDREN

YOUTH

ADULTS

SENIORS

